Job Posting

Ottawa Community Housing (OCH) offers approximately 15,500 homes to about 33,000 tenants, including seniors, families, individuals, and people with disabilities. These homes are located in various communities throughout Ottawa and house a diverse population with different languages, cultures, and ethnicities. OCH is Ottawa's primary community housing provider, managing two-thirds of the city's housing portfolio and ranking as the second largest in Ontario. In 2026, OCH earned recognition for the ninth consecutive year as one of the National Capital Region's Top Employers.

The Corporation operates at arm's length from the City of Ottawa, its sole shareholder. OCH collaborates with nearly 100 community and private sector partners to serve and support OCH residents. The OCH portfolio includes a majority of social housing rentals (deep affordability) and affordable housing (below-average market rent). With the social and political emphasis on housing in Ottawa, OCH is definitely on a growth trajectory.

www.och-lco.ca

The Opportunity – Vice-President, Community and Tenant Support

Reporting directly to the Chief Executive Officer, the Vice-President, Community and Tenant Support is a key member of the Executive Team, contributing to corporate decision-making and strategic planning in a complex stakeholder environment including elected officials and community partners. The Vice-President provides strategic leadership and executive oversight of a comprehensive portfolio of programs and services, including Community Safety Services, Community Development, Tenant Support, and Volunteer Engagement.

The Vice-President leads the development and implementation of tenant, community partner, and staff engagement strategies that foster healthy, safe, inclusive communities and support successful tenancies. Working collaboratively across the organization and with external partners, the VP promotes a culture of accountability, collaboration, and continuous improvement, ensuring that programs and services are responsive to tenant needs, community priorities, legislative requirements, and corporate objectives.

The Ideal Candidate

The ideal candidate brings significant leadership experience in housing, social sciences and health care or a related field, ideally coming from a progressive organization where change is viewed and appreciated as a competitive advantage. You are known for your collaboration, leading change and building consensus among different partners and interest holders. Results are achieved through your data-driven approach, superior communication, collaboration and influence. You have an innate commitment to develop high-performing, service-oriented teams. Experience working in a unionized environment and managing a multi-million budget within not-for-profit, mission-driven environments would be considered an asset. You will hold a university degree in a relevant discipline such as social sciences, health sciences, psychology, public administration, or a related field.

Join Us

This is a rare opportunity to help shape the future of one of Ottawa's most respected housing organizations at a defining moment in its evolution. Building on a legacy of positive change, growth, and measurable results, the successful candidate will lead the advancement of community and tenant support through innovative programs, meaningful partnerships, and initiatives that enhance the tenant experience.

This is a pivotal leadership role at a time when the needs and expectations of community housing are rapidly evolving. Beyond leading a diverse portfolio, the Vice-President will have the opportunity to influence the broader quality of life of tenants, strengthen community connections, and help ensure Ottawa Community Housing remains responsive, innovative, and closely connected to the people and communities it serves. For a leader motivated by the opportunity to improve lives and help ensure more Ottawa residents have a safe, affordable place to call home, this is an opportunity to make a lasting and meaningful impact.

To learn more about this unique and impactful leadership opportunity, please contact Mike Lupiano at **613-862-2999** or Nicole Poirier at **613-915-5030** in the strictest confidence, or submit your curriculum vitae and a thoughtful letter of introduction to **vp.och@lupianosearch.com**

We thank all those who express an interest – and are truly appreciative of the time that individuals put into applying – but only those under consideration for the role will be contacted.

Ottawa Community Housing and Lupiano Executive Search acknowledge the enduring and vibrant presence, culture, history and inherent rights of First Nations people, Métis, and Inuit across Canada on whose traditional territories we live and work. OCH is committed to fostering an inclusive, equitable, and accessible workplace where people feel respected, supported, and valued. We believe that diverse lived experiences, perspectives, and identities strengthen our organization and enhance our ability to serve our community. We encourage applications from individuals who reflect the diversity of the communities we serve, including but not limited to people of all races, ethnicities, cultures, genders, gender identities and expressions, sexual orientations, abilities, ages, and socio-economic backgrounds. Accommodations are available at any stage of the hiring process upon request. Please reach out to Mike Lupiano (mike@lupianosearch.com) should you require any accommodation to participate in this process.